



Milestone Supply Chain Management Ltd

Exclusive Full-Process Quality & Compliance for Discount Retail
Private-Label

Food & Non-Food • Deep-Dive China Supply-Chain Management Expert
20+ Years of Experience Serving Global Retail Partners

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Key Risks for Discount Retail Private-Label Sourcing

1. Weak factory quality infrastructure

Most Chinese food & non-food factories lack retailer-aligned quality systems. Poor documentation and cost-driven tolerance of defects are common.

2. One-off inspection cannot resolve root causes

Third-party sampling is transaction-based, without pre-production or in-line monitoring. Collusion risks exist. Late defect discovery triggers rework, delays, extra costs and damages end-consumer trust.

3. Audits deliver only short-term improvement

Audit reports are issued without follow-up rectification. Factories frequently revert to non-compliance. Hidden risks cover labour, environmental, security and food hygiene.

4. Private-label brands have zero tolerance for failures

100% private-label product portfolio. Any quality or compliance incident can severely harm brand reputation.



Why Traditional Third-Parties Cannot Fully Protect Your Orders

- ✗ Pure transaction-based service, ends upon report delivery
- ✗ No pre-production system build-up or staff training
- ✗ No ongoing production-phase monitoring & issue closure
- ✗ No long-term factory capability upgrade tracking
- ✗ Risk of biased assessment and collusion
- ✗ No dedicated food-safety & hygiene expertise
- ✗ No post-sales complaint handling or claim management

We Are Not Simply An Inspection Firm — Your Extended In-House QA Team in China

Core Positioning: Dedicated Around-the-Clock Partner for Discount Retail Private-Label

Exclusive Focus

Focus solely on discount-retail private-label projects
Deep expertise for food-factory quality & safety management
Standardized governance solutions for non-food categories

Full-Cycle Closed-Loop

End-to-end scope: audit, system setup, full-process QC
Through to post-order claim negotiation
Not transaction-based one-off work

Long-Term Partnership

Around-the-clock continuous factory improvement
Long-term tracking to avoid quality regression
Your local dedicated team for stable supply chain

Service 1 | Pre-Production → In-Line → Post-Sales Closed-Loop QC

Pre-Production

- ✓ Build retailer-tailored quality systems & documentation
- ✓ Factory-staff quality training and assessment
- ✓ Spec / BOM management, incoming material check & pre-production sample sign-off
- ✓ Component testing arrangement, report interpretation & test-cost negotiation
- ✓ Full traceability of all production records and documents

In-Production & After-Sales

- ✓ On-site production patrol, corrective-action tracking
- ✓ DPI 20% in-process inspection | FRI 80% final random inspection
- ✓ Supervise third-party inspectors to prevent leniency
- ✓ Risk evaluation of inspection reports
- ✓ Complaint resolution, claim negotiation & ongoing factory performance scoring

Service 2 | Beyond Audit Reports: System Build-Up & Rectification Closure

Four Audit Pillars

- 1. Hardware:** Site layout, production lines, warehouse, food-hygiene facilities, equipment sanitation, waste-water setup & production capacity
- 2. Quality System:** Workflow, document control & food-safety protocols
- 3. Social Compliance:** Labour rights, working conditions & remuneration
- 4. Environment & Security:** Waste compliance, chemical management & supply-chain anti-terrorism



Our Edge:

- ✓ Build systems & deliver training, not only issue reports
- ✓ Track non-conformities until full rectification
- ✓ Ongoing monitoring to avoid post-audit regression



Specialized Food-Factory Expertise

Not Available from General Inspectors

Our Core Food-Safety Capabilities

- ✓ Food raw-material safety & full traceability management
- ✓ Production hygiene & cross-contamination prevention
- ✓ Sanitation supervision for food processing workshops
- ✓ Shelf-life & product stability test follow-up
- ✓ HACCP & food-safety documentation standardization
- ✓ Training aligned with international retail food standards
- ✓ Food-specific defect criteria & rectification guidance

Generic inspectors check appearance & quantity. We manage food safety at source.

8-Step Closed-Loop Workflow for End-to-End Order Control

- 01** Pre-order factory qualification audit & system deployment
- 02** Targeted staff training (including food-specific modules)
- 03** Raw-material & pre-production sample validation
- 04** Daily on-site production supervision

- 05** In-process & final inspection execution
- 06** Oversight of third-party inspection performance
- 07** Defect corrective-action tracking & closure
- 08** Post-order review & long-term factory capability enhancement

Core Comparison: Milestone vs Conventional Third-Party Providers

Comparison Item	Traditional Third-Party	Milestone
Service Model	One-off transaction, ends after report delivery	Long-term full-process closed-loop management
System Support	No system setup or staff training	Build quality & food-safety systems from scratch
Food Expertise	Generic inspection, no food-specific protocols	Specialized food-factory safety & hygiene governance
Post-Audit Actions	No follow-up on findings	Rectification tracking, claim handling & continuous improvement
Impartiality	Collusion & leniency risks exist	Exclusively represent client interests; supervise third-party performance

Business Value for Discount Retail Buyers

Our Unique Advantages

- ✓ In-depth knowledge of discount-retail private-label requirements
- ✓ Strong food-factory quality & compliance capabilities
- ✓ Proactive intervention instead of passive post-fact inspection
- ✓ Root-cause system building for sustainable improvement
- ✓ Continuous monitoring to stop quality regression
- ✓ Supervise third-party inspectors against leniency & corruption

Core Client Value

- ✓ Reliable food & non-food supply base
- ✓ Elevate factory quality maturity fundamentally
- ✓ Mitigate third-party inspection fraud & omissions
- ✓ Achieve full order visibility & controllability
- ✓ Protect your private-label brand reputation
- ✓ Cut losses from rework, delays, defects & claims
- ✓ Full-process, around-the-clock, multi-angle & fully-transparent risk governance

Milestone Supply Chain Management Ltd

**Trusted Full-Process Quality, Compliance & Risk-Control Partner
for Global Discount Retail Private-Label**

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